

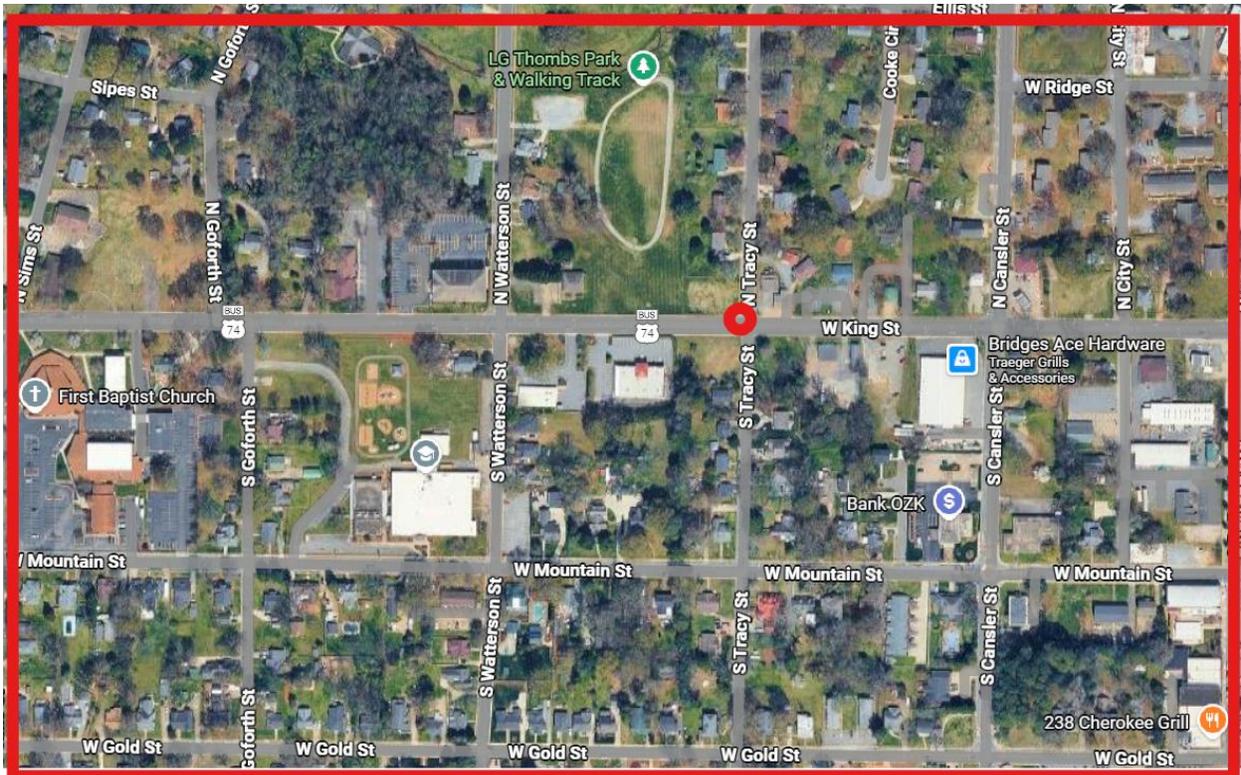


January 5, 2025

For Immediate Release (Updated at 10:30 pm)

Boil Water Advisory

The City of Kings Mountain Water Resources Department has confirmed a water main break at the intersection of West King Street and North Tracy Street. Areas affected may include portions of West King Street, Watterson Street, Cansler Street, Tracy Street, Goforth Street, and Mountain Street. The city is advising residents who experience an interruption to their water supply because of this water main break to adhere to this Advisory for at least 24 hours following restoration of your water service. As of 10:30 pm, crews continue work to locate valves to isolate the break and initiate work to restore service to affected areas. The City anticipates the system may return to normal operating conditions over the next 12-24 hours.



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What is a Boil Water Advisory?

A Boil Water Advisory is a public notification informing water customers to boil their tap water before using it for drinking purposes. Advisories are issued in response to an event that could allow contaminants to enter the water distribution system. Events like scheduled water line maintenance, water main breaks, loss of system pressure, power outages or natural disasters can lead to a boil water advisory being issued. The advisory does not mean that the water is contaminated, it means it is possible for contaminants to enter pipe and affect drinking water.

What should I do during a Boil Water Advisory?

Tap water should be boiled vigorously for at least one full minute prior to using. Timing should begin when the water begins to bubble. Water should be boiled for the following uses: drinking, cooking, ice making, washing dishes, brushing teeth, preparing food or drinks and watering animals. Wait for the water to cool before using or store in the refrigerator in a clean container. Do not use water from any appliance connected to your water lines. Boiling removes any harmful bacteria that could be present in the water.

Is the water safe for bathing and laundering clothes?

The water is safe for bathing and laundering clothes because bacteria that could be present are only harmful if swallowed. Use caution when bathing a toddler or baby. Consider giving them a quick rinse at the sink or a sponge bath since they can easily swallow bath water.

How should I wash dishes during a Boil Water Advisory?

Household dishwashers are generally safe to use if the final rinse temperature reaches 150 degrees or the dishwasher has a sanitation cycle. To hand wash dishes, use hot soapy water (you may add one tablespoon of bleach per gallon as a precaution) and rinse the dishes in boiled water.

What if I drank some of the water before I found out about the advisory?

This advisory was issued as a precaution, so your risk of getting sick is very low. However, if you begin to have a fever, diarrhea, or nausea, you should seek medical attention.

How long must a Boil Water advisory remain in effect?

An advisory will remain in effect until the water line(s) is repaired and bacteriological sample results have determined the water is safe to drink. Typically, there is a minimum of 24 to 48 hours from the time of the repair. Sometimes high levels of turbidity (which is a measure of



cloudiness or haziness) in water can delay the sampling and testing process.

How will I know if the advisory has been lifted?

The City of Kings Mountain Water Resources Department will lift the boil water advisory when the results from the testing have confirmed the water is safe to drink. You will receive a notification in the same manner that you received the advisory.

We issue a Boil Water Advisory when water contamination is possible. In an advisory, we recommend that affected customers boil water before consumption or use bottled water.

Questions may be directed to the City of Kings Mountain Water Resources Department at 704-734-4531 Monday-Friday from 8am – 3pm.